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*Stanley Accessories and  
Spare Parts  
August 2011*



## Stanley Accessories and Spare Parts



The Stanley range of accessories allows you to personalise your new Stanley stove or range cooker to suit your individual requirements.

You can choose from a wide range of styling and installation accessories specifically designed for your stove or cooker.

Every official Stanley accessory is designed and manufactured to the highest standards and bears the Stanley hallmark or quality.

## Choosing from the Waterford Stanley range

### Stanley Stoves



Advanced engineering complements the elegant styling of Stanley stoves to give you ultimate performance, efficiency and durability. Your home is unique and your flexible lifestyle demands flexibility. Stanley stoves offer you a large range of sizes, colours and fuel types so that you can choose the right stove to suit your home.

See the entire range at [www.waterfordstanley.com](http://www.waterfordstanley.com) or [www.stanleystoves.com](http://www.stanleystoves.com)

### The range cooker experts



Controlled performance, efficiency at your fingertips, traditional craftsmanship and contemporary design all combine to make a Stanley range the modern choice for today's family home. Bringing warmth and character to Irish homes since 1936, Stanley ranges are loved as much for their cooking ability as their excellent build and efficient heating qualities. Radiant heat from all sides of the cast iron oven seals in favour and its generous oven size provides for every table and accommodates every occasion.

### Cara Insert stove



Cara Insert Stove is the perfect solution for converting an inefficient open fire into a stylish, high performance fireplace. It is ideal for those who wish to retain their existing fireplace as it fits easily into a 16" or 18" opening with a standard chimney. The Cara Insert Stove can improve the energy rating of your house and boost the value of your home. The Cara Insert Stove retains as much as 76% of the heat in the room, saving you fuel and money and as fuel is burned more efficiently it also benefits the environment. The Cara Insert Stove is available in boiler and non-boiler models, the boiler model heats up to 4 standard radiators.

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## Brandon MK II and MK III



The Brandon is the ultimate range cooker for style and precision control. It heats up to 20 standard radiators and is also compatible with underfloor and zone controlled heating.

Models available: 100k, 80k, 60k, Domestic Hot Water and Non-boiler Oil-fired range cooker. Brandon Gas discontinued July 2011, MK III from September 2005

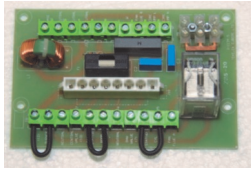


**G00026BXX**

Time Clock



\* G 0 0 0 2 6 B X X \*



**G00053CXX**

PCB Board



\* G 0 0 0 5 3 C X X \*

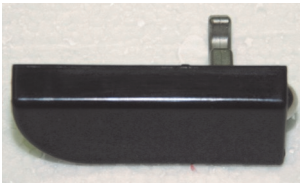


**L10063AXX**

Oven Protection Board



\* L 1 0 0 6 3 A X X \*

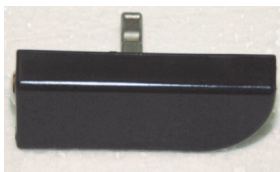


**L00403AXX**

Door Handle Assembly Left  
Hand Black



\* L 0 0 4 0 3 A X X \*

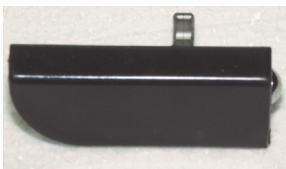


**L00404AXX**

Door Handle Assembly  
Right Hand Black



\* L 0 0 4 0 4 A X X \*



**L00405AXX**

Door Handle Assembly Left  
Hand Brown



\* L 0 0 4 0 5 A X X \*



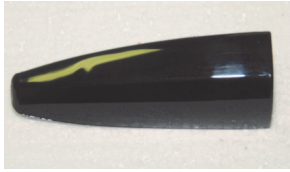
**L00406AXX**

Door Handle Assembly  
Right Hand Brown

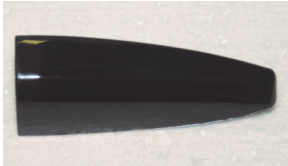


\* L 0 0 4 0 6 A X X \*

## Brandon MK II and MK III

**U00104BXX**(MK3) Door Handle Left  
Hand Black

\* U 0 0 1 0 4 B X X \*

**U00105BXX**(MK3) Door Handle Right  
Hand Black

\* U 0 0 1 0 5 B X X \*

**U00027AXX**Hotplate Cover Bracket  
Right Hand Black

\* U 0 0 0 2 7 A X X \*

**U00028AXX**Hotplate Cover Bracket Left  
Hand Black

\* U 0 0 0 2 8 A X X \*

**U00095AXX**Hotplate Cover Bracket  
Right Hand Brown

\* U 0 0 0 9 5 A X X \*

**U00096AXX**Hotplate Cover Bracket Left  
Hand Brown

\* U 0 0 0 9 6 A X X \*

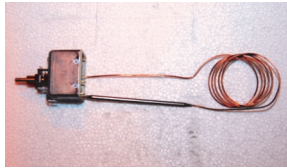
**G00019AXX**Jumo Multipole Well Stat  
EMF -3340

\* G 0 0 0 1 9 A X X \*

**G00018AXX**Jumo Oven Limit Stat EM50  
EM-50 (320-13)

\* G 0 0 0 1 8 A X X \*

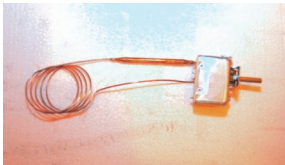
### Brandon MK II and MK III



**G00200AXX**  
Jumo Oven Stat  
EM-1 (50-275)



\* G 0 0 2 0 0 A X X \*



**G00007AXX**  
Jumo Boiler Stat  
EM1 (+ 44 + 79)



\* G 0 0 0 0 7 A X X \*



**G00006AXX**  
Jumo Boiler Limit Stat  
EM80



\* G 0 0 0 0 6 A X X \*

## Comeragh/Super 90



The Comeragh has a large roasting oven with a lower warming oven and a substantial hotplate. The insulating cover ensures excellent heat retention, while the high output boiler efficiently heats your home and water.

Available in either Solid Fuel or Oil models.



**Z00026BXX**  
Comeragh Solid Fuel  
Standard Grate



**F00058AXX**  
Comeragh Solid Fuel  
Ashpan  
374mm x 219mm



**Q00105AXX**  
Comeragh Solid Fuel Direct  
(Flue) Damper



**V00080CXX**  
Comeragh Solid Fuel Direct  
(Flue) Damper Rod



**U00024AXX**  
Comeragh Solid Fuel Direct  
(Flue) Damper Knob



**Q00104AXX**  
Comeragh Solid Fuel Oven  
Damper



**V00079CXX**  
Comeragh Solid Fuel Oven  
Damper Rod



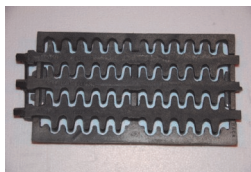
## Comeragh/Super 90

**U00023AXX**Comeragh Solid Fuel Oven  
Damper Knob**F00201EXX**

Comeragh Solid Fuel Boiler

**H00036AXX**Comeragh Solid Fuel Oven  
Side Brick

24mm x 26mm x 3mm

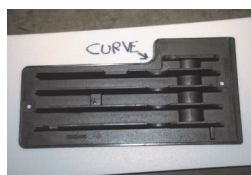
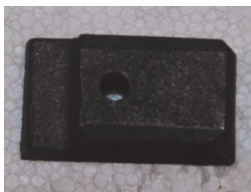
**L10013AXX**Comeragh Solid Fuel De-  
Luxe Riddling Grate  
Assembly**Q00096BXX**Comeragh Solid Fuel  
Summer Plate (Large) x2**Q00112AXX**Comeragh Solid Fuel  
Summer Plate (Small)**G00233AXX**Comeragh OIL Boiler Stat  
(IMIT)**H00058AXX**Comeragh OIL Baffle (x2)  
385mm x 286mm x 40mm



## Comeragh/Super 90

**V00107AXX**Comeragh OIL Baffle Knob  
(x2)**L00350AXX**Comeragh OIL MK1 Baffle  
(x2)

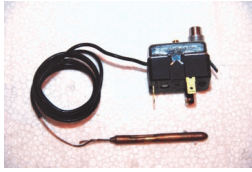
315mm x 315mm x 40mm

**H00050AXX**Comeragh OIL Oven  
Protection Plate**Q00240CXX**Comeragh OIL Hotplate  
(Curved Angle)**Q00560AXX**Comeragh OIL Hotplate  
Clamp**Q00687AXX**Comeragh OIL MK1  
Hotplate (90° Angle)**L00535AXX**Comeragh OIL Oven  
Thermostat C/W Black  
Knob (DH)**G00007AXX**Comeragh OIL Jumo Boiler  
Stat

EM1 (+44+79)



## Comeragh/Super 90

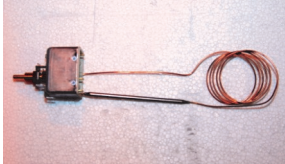


**G00470AXX**

Comeragh OIL Limit Stat  
(T&G)



\* G 0 0 4 7 0 A X X \*



**G00200AXX**

Comeragh OIL Jumo Oven  
Stat EM1 (+44+79)



\* G 0 0 2 0 0 A X X \*

**Donard / Superstar**

The Donard range cooker combines classic range cooker styling with exceptional performance.

Available in solid fuel and wood-burning.

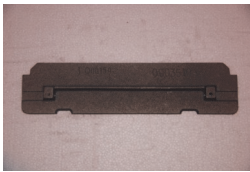
MK II models from June 2008, MK I also available in oil fired model to end 2007. MK I also available in oil fired model to end 2005



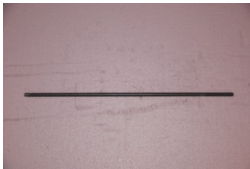
**L10056AXX**  
Donard Grate Complete



**F00102DXX**  
Donard Boiler



**Q00159AXX**  
Donard Damper



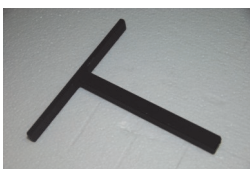
**V00095AXX**  
Donard Damper Rod



**U00101AXX**  
Donard Damper Lever  
Brown



**U00032AXX**  
Donard Damper Lever  
Black



**F00063AXX**  
Donard Riddling Tool



### Donard / Superstar



**V00097AXX**  
Donard Secondary Air Pipe



**G00004AXX**  
Donard Thermostat



**U00093AXX**  
Donard Thermostat Knob  
Brown



**U00094AXX**  
Donard Thermostat Knob  
Black



**L00314AXX**  
Donard Door Knob  
Complete Brown



**L00061AXX**  
Donard Door Knob  
Complete Black



**U00076AXX**  
Donard Door Knob Only  
Brown



**U00020AXX**  
Donard Door Knob Only  
Black



## Donard / Superstar



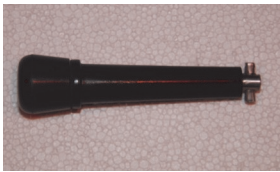
**V00084AXX**  
Donard Door Knob Catch



**L00210BXX**  
Donard Oil Right Hand  
Baffle



**L00340BXX**  
Donard Oil Left Hand Baffle



**V00101AXX**  
Donard Oil Baffle Operating  
Tool



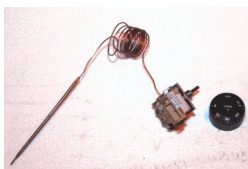
**H00050AXX**  
Donard Oil Oven Protection  
Board  
330mm x 270mm x 10mm



**F00108AXX**  
Donard Oil Boiler



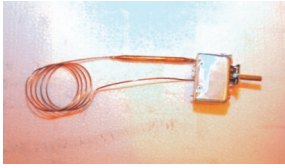
**G00233AXX**  
Donard Oil Boiler Stat  
(IMIT)



**L00535AXX**  
Donard Oil Oven Stat C/W  
Black Knob  
(DH)

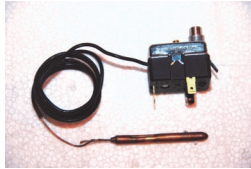


## Donard / Superstar



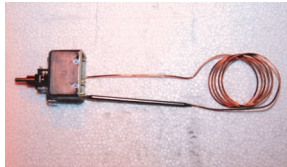
**G0007AXX**

Donard Oil Jumo Boiler Stat  
EM1 (+44+79)



**G00470AXX**

Donard Oil Limit Stat  
(T&G)



**G00200AXX**

Donard Oil Jumo Oven Stat  
Em-1 (50+275)



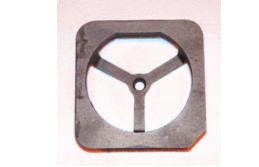
**Mourne / No. 8**

Modern manufacture utilising traditional materials has enhanced the combustion and cooking features of the Mourne to combine efficiency with high performance.

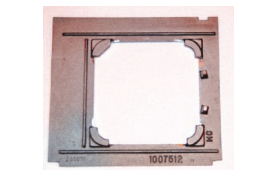
Available in Solid Fuel only  
Known as No. 8 cooker until 2003



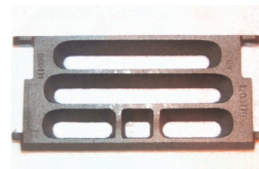
**Z00013AXX**  
Mourne Grate



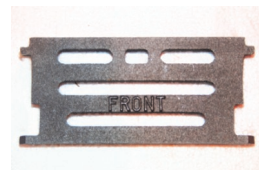
**Z00014AXX**  
Mourne Grate Insert



**Z00015AXX**  
Mourne Grate Insert Base



**Q00111AXX**  
Mourne Front Bar 21k



**Q00229AXX**  
Mourne Front Bar NB/15K/  
DHW



**Q00139AXX**  
Mourne Oven Damper



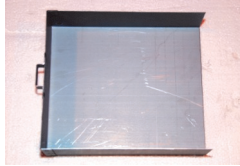
**Q00142AXX**  
Mourne Direct (Flue)  
Damper



Mourne / No. 8



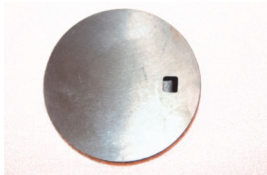
**B00140AZZ**  
Mourne Cup Lifter



**F00144AXX**  
Mourne Ashpan  
260mm x 227mm x 65.2mm



**V00074AXX**  
Mourne Scraper



**Q00222AXX**  
Mourne LH Cup



**Q00223AXX**  
Mourne RH Cup



**V00073AXX**  
Mourne Poker



**F00138AXX**  
Mourne 20K Boiler



**L10005AXX**  
Mourne Non Boiler Brick  
Set





**Mourne / No. 8**

**F00164AXX**  
Mourne DHW Boiler



**H00052AXX**  
Mourne 20K Oven Brick



**L10058AXX**  
Mourne 15K Brick Set



**L10006AXX**  
Mourne DHW Brick Set



## Ashling stove



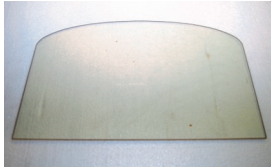
One of our larger stoves, the Ashling creates a perfect focal point in any living room or kitchen.

Solid Fuel models available:

Boiler with hotplate, non-boiler with hotplate, boiler without hotplate, non-boiler without hotplate.

Oil models available:

DHW without hotplate, non-boiler without hotplate



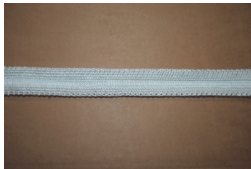
**T0005BXX**

Ashling Glass

427mm x 268mm x 5mm



\* T 0 0 0 5 B X X \*



**J00031AXX**

Ashling Glass Tape



\* J 0 0 3 1 A X X \*



**Z00010BXX**

Ashling Grate Frame



\* Z 0 0 1 0 B X X \*



**Z00009BXX**

Ashling Driven Rocker Bar  
(Front)



\* Z 0 0 0 9 B X X \*



**Z00008CXX**

Ashling Idle Rocker Bar  
(Back)



\* Z 0 0 0 8 C X X \*



**G00001AXX**

Ashling Thermostat



\* G 0 0 0 1 A X X \*



**U00006AXX**

Ashling Thermostat Knob  
Black



\* U 0 0 0 6 A X X \*

Ashling stove



**U00124AXX**  
Ashling Thermostat Knob  
Brown



**Z00011AXX**  
Ashling Fire Fence



**F00088AXX**  
Ashling Top Baffle (Non  
Boiler)



**Z00012AXX**  
Ashling Boiler Cleaning  
Plate



## Erin stove



As our most popular stove the Erin not only heats up to 9 radiators but also provides a plentiful source of hot water for your home.

Available in solid fuel boiler and non-boiler models. Outside air kit available for boiler model only.

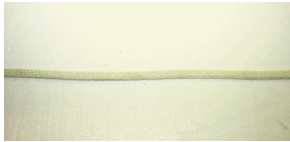
**T0003AXX**

Erin Glass

374mm x 245mm x 5mm



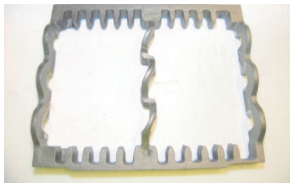
\* T 0 0 0 3 A X X \*

**J0003AXX**

Erin Glass Tape



\* J 0 0 0 3 A X X \*

**Z00030AXX**

Erin Grate Frame



\* Z 0 0 0 3 0 A X X \*

**Z00027AXX**

Erin Riddling Bar (Front &amp; Back)



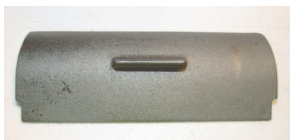
\* Z 0 0 0 2 7 A X X \*

**Z00028AXX**

Erin Riddling bar (Middle)



\* Z 0 0 0 2 8 A X X \*

**Z00004BXX**Erin Boiler Cleaning Plate/  
Baffle

\* Z 0 0 0 0 4 B X X \*

**G00001AXX**

Erin Thermostat



\* G 0 0 0 0 1 A X X \*

## Erin stove

**U00006AXX**

Erin Thermostat Knob Black



\* U 0 0 0 0 6 A X X \*

**U00124AXX**Erin Thermostat Knob  
Brown

\* U 0 0 1 2 4 A X X \*

**V00020AXX**

Erin Operating Tool



\* V 0 0 0 2 0 A X X \*

**H00011AXX**

Erin Front Brick Right Hand



\* H 0 0 0 1 1 A X X \*

**H00010AXX**

Erin Front Brick Left Hand



\* H 0 0 0 1 0 A X X \*

**L10007AXX**

Erin Non Boiler Brick Set



\* L 1 0 0 0 7 A X X \*

**Z00003AXX**

Erin Fire Fence



\* Z 0 0 0 0 3 A X X \*

**Q00049AXX**

Erin Air Duct Back Plate



\* Q 0 0 0 4 9 A X X \*

**Erin stove**



**Z0001AXX**  
Erin Top Seconadry Air  
Duct



**Z0002AXX**  
Erin Bottom Secondary Air  
Duct



**Z0006AXX**  
Erin Secondary Air Back  
Plate



**Fionn stove / 100B**

The Fionn offers efficiency and economy in a compact design. It is suitable for burning wood, coal and smokeless fuel.

Available in boiler and non-boiler models, solid fuel only.

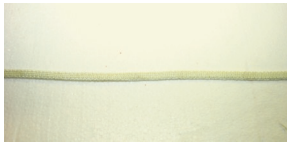
**T00002BXX**

Fionn Glass

258mm x 182mm x 5mm



\* T 0 0 0 0 2 B X X \*

**J00003AXX**

Fionn Glass tape



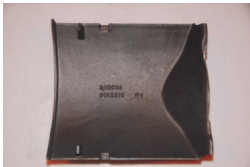
\* J 0 0 0 0 3 A X X \*

**Q00023AXX**

Fionn Grate



\* Q 0 0 0 2 3 A X X \*

**Q00034BXX**

Fionn Top Baffle



\* Q 0 0 0 3 4 B X X \*

**H00150AXX**

Fionn Brick (x4)



\* H 0 0 1 5 0 A X X \*

**B00019AZZ**

Fionn Blanking Plate

Available in BL, BV, FG, MB and SE



\* B 0 0 0 1 9 A Z Z \*

**F00013AXX**

Fionn Ashpan



\* F 0 0 0 1 3 A X X \*

## Fionn stove / 100B



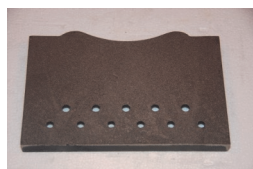
**B00020AZZ**

Fionn Flue Spigot

Available in BL, BV, FG, MB and SE



\* B 0 0 0 2 0 A Z Z \*



**Q00051AXX**

Fionn Back Baffle



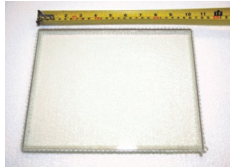
\* Q 0 0 0 5 1 A X X \*



**Oisin stove / Shire**

One of our smaller stoves, the Oisin offers high heat output with great efficiency. Its compact design ensures that it will fit easily into your home and it is ideal for small room and apartments.

Available in solid fuel, oil or gas non-boiler.



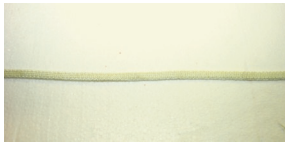
**T0001AXX**

Oisin Glass

257mm x 200mm x 5mm



\* T 0 0 0 1 A X X \*



**J0003AXX**

Oisin Glass Tape



\* J 0 0 0 3 A X X \*

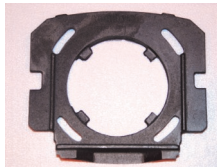


**Z00025BXX**

Oisin Grate



\* Z 0 0 0 2 5 B X X \*

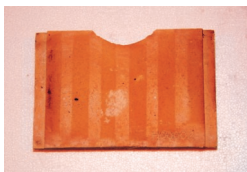


**Q00001BXX**

Oisin Grate Base



\* Q 0 0 0 0 1 B X X \*



**H00002AXX**

Oisin Back Brick



\* H 0 0 0 0 2 A X X \*



**H00001AXX**

Oisin Side Brick



\* H 0 0 0 0 1 A X X \*



**Q00003AXX**

Oisin Top Baffle



\* Q 0 0 0 0 3 A X X \*

### Oisín stove / Shire



**L10052AXX**  
Oisín Boiler assembly



**Q00005AXX**  
Oisín Fire Fence



**F00001AXX**  
Oisín Ashpan  
237mm x 237mm x 40mm



**B00009DZZ**  
Oisín Lifting Tool



## Tara stove



The Tara, a medium sized stove in our collection has all the flexibility to suit your lifestyle. With simple, easy to use controls this stove offers first-rate efficiency and durability.

Solid Fuel models available: Boiler and non-boiler

Oil models available: DHW and non-boiler

Electric models available: non-boiler



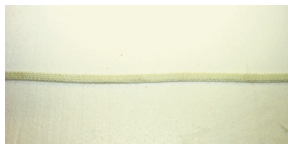
**T0009AXX**

Tara Glass

340mm x 250mm x 5mm



\* T 0 0 0 9 A X X \*



**J0003AXX**

Tara Glass Tape



\* J 0 0 0 3 A X X \*

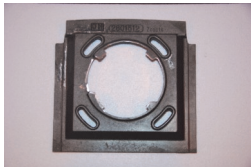


**Z00025BXX**

Tara Grate



\* Z 0 0 0 2 5 B X X \*



**Z00016AXX**

Tara Grate Base



\* Z 0 0 0 1 6 A X X \*



**H00070AXX**

Tara Side Brick (x2)



\* H 0 0 0 7 0 A X X \*

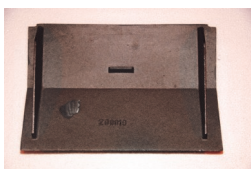


**H00197AXX**

Tara Back Brick (x2)



\* H 0 0 1 9 7 A X X \*



**Z00019BXX**

Tara Flue Cleaning Plate



\* Z 0 0 0 1 9 B X X \*

## Accessories—range cookers

Available colours:

BL—Blue

BR—Brown

BV—Black

CR—Cream

CT—Claret

FG—Forest Green

MB—Majolica Brown (stoves only)

MI—Mink

SE—Seno (matt black)

WH—White



**3177011**

Platerack for Brandon/  
Donard/Comeragh

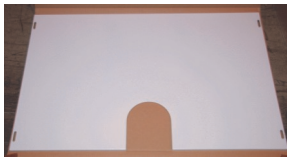
Available in BR, BV, CR and  
FG



**313139X**

Splashback for Brandon and  
Donard

Available in BL, BR, BV, CR,  
CT, FG and MI



**ACOSB**

Splashback Comeragh solid  
fuel with cut out

Available in BR, BV, CR, MI  
and WH



**120651X**

Splashback Comeragh Oil  
without cut out

Available in BR, BV, CR, MI  
and WH



**AWOOFCD**

Errigal Warming Oven

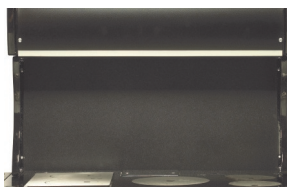
Available in BL, BV, CR, FG  
and SE



**AWOWBCD**

Errigal Warming Oven  
Splashback (solid fuel only)

Available in BL, BV, CR, FG  
and SE



**AWOFBCD**

Errigal Warming Oven  
Splashback (oil-fired only)

Available in BL, BV, CR, FG  
and SE



## Accessories—range cookers

**1590011**

Errigal side shelves

Available in BL, BV, CR, FG  
and SE

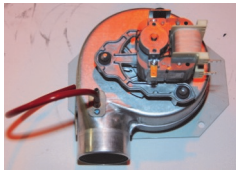
\* 1 5 9 0 0 1 1 \*

**990425X**

Twin Powered Fan Flue

Suitable for use with Brandon  
Oil range cookers

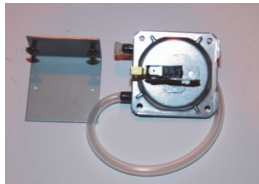
\* 9 9 0 4 2 5 X \*

**L00590AXX**

Fan Flue Motor



\* L 0 0 5 9 0 A X X \*

**L00612AXX**

Fan Flue Pressure Switch



\* L 0 0 6 1 2 A X X \*

**ARENFF**

Renovator Fan Flue

Suitable for use with Brandon  
Oil, Brandon Gas and  
Comeragh Oil range cookers

\* A R E N F F \*

**AICX**

Hotplate Cover Standard



\* A I C X \*

**AIC100S**

Hotplate Cover Chrome



\* A I X 1 0 0 S \*

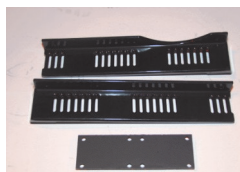
**09903B1**

Side Filler Pieces



\* 0 9 9 0 3 B 1 \*

## Accessories—range cookers



**099811**  
Back Filler Pieces



**AENCLR**  
Stanley Enamel Cleaner



**ASSCHCLR**  
Stainless Steel and Chrome  
Cleaner



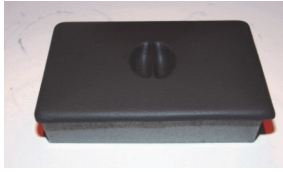
**ACICW5**  
Stanley five piece cast iron  
cookware set



**COOKBOOK**  
Stanley Cookbook

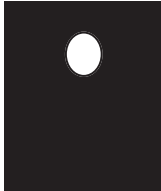


## Accessories—stoves

**ASBX**

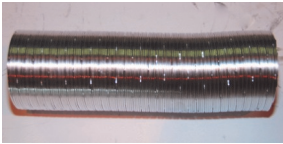
Soot Box 9" x 6"

Available in BL, BR, BV, CR, CT, FG, MB, SE and WH

**AREGP**

Register Plate

Back plate used to seal a standard ope

**V00976AXX**Outside Air Flexi Pipe  
suitable for Reginald and  
Erin stoves**V00986AXX**

18" Nylon Cleaning Brush

**L00617AXX**

Erin Service Kit

**L00618AXX**

Ashling Service Kit

**L00619AXX**

Oisín Service Kit

**L00620AXX**

Tara Service Kit



### Accessories—stoves



**AOSEAN**  
Erin Outside Air Kit



**AOSAOI**  
Oisín Outside Air Kit



**AOSATA**  
Tara Outside Air Kit





## Accessories—bends and pipes

**ABN5X12**

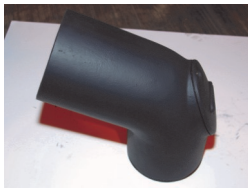
5" diameter by 112° cast iron bend  
Available in BL, BR, BV, CR, FG, MB and SE

**ABN5X45**

5" diameter by 45° cast iron bend  
Available in BL, BR, BV, CR, FG, MB and SE

**ABN5X90**

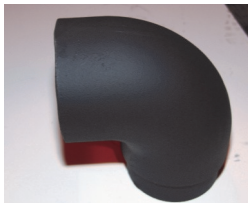
5" diameter by 90° cast iron bend  
Available in BL, BR, BV, CR, FG, MB and SE

**ABN6X12**

6" diameter by 112° cast iron bend  
Available in BL, BR, BV, CR, FG, MB and SE

**ABN6X45**

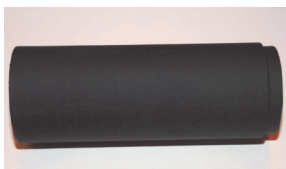
6" diameter by 45° cast iron bend  
Available in BL, BR, BV, CR, FG, MB and SE

**ABN6X90**

6" diameter by 90° cast iron bend  
Available in BL, BR, BV, CR, FG, MB and SE

**API5X18**

5" diameter by 18" long cast iron pipe  
Available in BL, BR, BV, CR, FG, MB and SE

**API6X18**

6" diameter by 18" long cast iron pipe  
Available in BL, BR, BV, CR, FG, MB and SE



## Accessories—bends and pipes



### API6C18

6" diameter by 18" long  
pipe with cleaning door  
Available in BL, BR, BV, CR,  
FG, MB and SE



### API6X36

6" diameter by 18" long  
cast iron pipe  
Available in BL, BR, BV, CR,  
FG, MB and SE



## Stanley Warranty Policy

### Stanley Spare Parts

- 1 Year (part replacement only, labour not covered) on spare parts provided fitted by Authorised Stanley Engineer.
- In the event of the failure of a solid fuel spare part (i.e. grate, glass or refractory brick) within the first couple of months of use, the particular case would be assessed & a decision made to supply a replacement part FOC on a one-off basis.
- For the failure of a boiler not fitted by an Authorised Stanley Service Engineer, the customer must pay costs for local Stanley Engineer to submit a Leaking Boiler Report to Waterford Stanley Service Department for review.

### Stanley Range Cookers

Warranty Period	Parts Covered (Parts and Labour unless otherwise stated)
Up to 1 year from date of installation	<ul style="list-style-type: none"> <li>• Rope seals and cement seals.</li> <li>• Operational Issues (excluding installation issues, user issues &amp; service issues)</li> <li>• Operational Part Failures.</li> <li>• Refractory materials (solid fuel cookers)</li> <li>• Rust (if reported on installation)</li> <li>• Aesthetic Damage (provided reported on date of receipt)</li> </ul>
Display Models	<ul style="list-style-type: none"> <li>• As above except aesthetic damage, rust &amp; missing parts not covered.</li> </ul>
Greater than 1 Year (Out of Warranty)	<ul style="list-style-type: none"> <li>• All external castings &amp; enamel finishes (excluding impact damage or damage caused by overfiring). – Pictures of damage to be submitted to WS Service Department.</li> <li>• Boiler - Customer must pay costs for local Stanley Engineer to submit a Leaking Boiler Report to WS Service Department for review.</li> </ul> <p><b>Note:</b> Any offer of warranty coverage (with full or partial cost coverage) is applied on a case by case basis.</p>

### Stanley Solid Fuel Stoves

The following applies to stoves purchased after the 1<sup>st</sup> of April, 2008

Warranty Period	Parts Covered (Parts and Labour unless otherwise stated)
Up to 1 year from date of installation	<ul style="list-style-type: none"> <li>• Refractory materials (usually supplied FOC direct to customer)</li> <li>• Rope seals, glass seals and cement seals.</li> <li>• Surface finish on Seno models.</li> <li>• Grates and fire bars.</li> <li>• Rust (if reported on installation)</li> <li>• Aesthetic Damage (provided reported on date of receipt)</li> </ul>
Up to three years from date of installation	<ul style="list-style-type: none"> <li>• Ceramic glass is covered for Thermal breakage (supply only).</li> </ul>
Up to five years from date of installation	<ul style="list-style-type: none"> <li>• All external castings &amp; enamel finishes (excluding impact damage or damage caused by overfiring). Pictures of damage to be submitted to Waterford Stanley Service Department.</li> </ul>
Display Models	<ul style="list-style-type: none"> <li>• As above except aesthetic damage, rust &amp; missing parts not covered</li> </ul>
Greater than 1 Year (Out of Warranty)	<ul style="list-style-type: none"> <li>• Boiler - Customer must pay costs for local Stanley Engineer to submit a Leaking Boiler Report to Waterford Stanley Service Department for review.</li> </ul> <p><b>Note:</b> Any offer of warranty coverage (with full or partial cost coverage) is applied on a case by case basis.</p>

## Stanley Warranty Policy

### Stanley Solid Fuel Stoves

The following applies to stoves purchased prior to 1<sup>st</sup> of April, 2008

Warranty Period	Parts Covered (Parts and Labour unless otherwise stated)
Up to 1 year from date of installation	<ul style="list-style-type: none"> <li>Refractory materials (usually supplied FOC direct to customer)</li> <li>Rope seals, glass seals and cement seals.</li> <li>Surface finish on Seno models.</li> <li>Grates and fire bars.</li> <li>Glass</li> <li>Rust (if reported on installation)</li> <li>Aesthetic Damage (provided reported on date of receipt)</li> </ul>
Greater than 1 Year (Out of Warranty)	<ul style="list-style-type: none"> <li>All external castings &amp; enamel finishes (excluding impact damage or damage caused by overfiring). – Pictures of damage to be submitted to WS Service Department.</li> <li>Boiler - Customer must pay costs for local Stanley Engineer to submit a Leaking Boiler Report to WS Service Department for review.</li> </ul> <p><b>Note:</b> Any offer of warranty coverage (with full or partial cost coverage) is applied on a case by case basis.</p>

### Stanley Oil, Gas and Electric Stoves

Warranty Period	Parts Covered (Parts and Labour unless otherwise stated)
Up to 1 year from date of installation	<ul style="list-style-type: none"> <li>Rope seals, glass seals and cement seals.</li> <li>Surface finish on Seno models.</li> <li>Operational Issues (excluding installation issues, user issues &amp; service issues)</li> <li>Operational Part Failures</li> <li>Glass</li> <li>Rust (if reported on installation)</li> <li>Aesthetic Damage (provided reported on date of receipt)</li> </ul>
Display Models	<ul style="list-style-type: none"> <li>As above except aesthetic damage, rust &amp; missing parts not covered.</li> </ul>
Greater than 1 Year (Out of Warranty)	<ul style="list-style-type: none"> <li>All external castings &amp; enamel finishes (excluding impact damage or damage caused by overfiring). – Pictures of damage to be submitted to Waterford Stanley Service Department.</li> <li>Boiler - Customer must pay costs for local Stanley Engineer to submit a Leaking Boiler Report to Waterford Stanley Service Department for review.</li> </ul> <p><b>Note:</b> Any offer of warranty coverage (with full or partial cost coverage) is applied on a case by case basis.</p>

### Stanley Supreme

Warranty Period	Parts Covered (Parts and Labour unless otherwise stated)
Up to 2 Years from Date of Purchase	<ul style="list-style-type: none"> <li>Operational Issues (excluding installation issues &amp; user issues)</li> <li>Operational Part Failures</li> <li>Aesthetic Damage (provided reported on date of receipt)</li> </ul>
Display Models	<ul style="list-style-type: none"> <li>As above except aesthetic damage, rust &amp; missing parts not covered.</li> </ul>

## Stanley Returns Policy

### Product damaged in transit

This is where the product dispatched by Waterford Stanley arrives at the dealers premises damaged.

If the DIT is identified **before** the POD has been signed:

- Dealer should refuse to take delivery of the product and sign the POD “Goods Damaged in Transit”.
- The transport company will notify Waterford Stanley within 24 hrs of the failed delivery and return.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- The dealer should contact Waterford Stanley to arrange a replacement product.

If the DIT is identified **after** the POD has been signed:

- Waterford Stanley Sales Team is to be notified of the damage within 48 hrs of delivery.
- Waterford Stanley Sales Team will arrange for the goods to be returned to Waterford Stanley.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- The dealer should contact Waterford Stanley to arrange a replacement product.

Spare Parts:

- In the case of Spare Parts (items under 30KG) the dealer should contact Waterford Stanley within 48 hrs. Waterford Stanley will raise a collection order with DHL.
- The dealer should return the part using the DHL service only.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- The dealer should contact Waterford Stanley to arrange a replacement product.

### Product found damaged after delivery (not a DIT)

This is where the product is found to be damaged after the dealer has taken delivery. Waterford Stanley assumes that all deliveries are inspected within 48 hours of delivery. Any damages reported after this time period are deemed to have happened at the customer’s premises. The only credit which will be given in this instance will be the residual value of the item.

- Dealer should contact the Area Representative and report damages as soon as they are identified.
- The Area Representative will complete a Returns Request Form and return to the Waterford Stanley Sales Office.
- The Waterford Stanley Sales Department will raise a collection order and send a copy to the dealer. Please note that a copy of this collection order must be attached to the product that is being returned. Only items which are listed on the collection order are to be returned. All unauthorized returns will be sent back to the customer.
- Waterford Stanley will arrange for collection of the product within 10 Days. The dealer must ensure that all returns are suitably packaged and labeled for return. All items which are not deemed to be suitably packaged and labeled will not be collected and the dealer will be charged for the transport.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- All returns of this nature will be subject to a Carriage & Restocking fee of €/£100 for all cookers and €/£70 for all stoves.

Spare Parts:

- In the case of Spare Parts (items under 30KG) the dealer should contact the Area Representative within 48 hrs. Waterford Stanley will arrange a collection order with DHL.
- The dealer should return the part using the DHL service only.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- All returns of this nature will be subject to a Carriage & Restocking fee of €/£35.
- 

### Incorrect product delivered

This is where the incorrect product is delivered to the Dealer.

If the error is discovered **before** the POD has been signed

- Dealer should refuse to take delivery of the product and sign the POD “Refused Delivery”.
- The transport company will notify Waterford Stanley within 24 hrs of the failed delivery and return.

## Stanley Returns Policy

- The product will be inspected on return to Waterford Stanley and credits will be raised accordingly.
- The dealer should contact Waterford Stanley to arrange a replacement product.

If the error is discovered **after** the POD has been signed

- The Area Representative is to be notified of the error within 48 hrs of delivery.
- Waterford Stanley Sales Team will arrange for the goods to be returned to Waterford Stanley within 10 days.
- The product will be inspected on return to Waterford Stanley and credits will be raised accordingly.
- The dealer should contact Waterford Stanley to arrange a replacement product.

Spare Parts:

- In the case of Spare Parts (items under 30KG) the dealer should contact the Area Representative within 48 hrs. Waterford Stanley will arrange a collection order with DHL.
- The dealer should return the part using the DHL service only.
- The product will be inspected on return to Waterford Stanley and credits will be raised accordingly.
- The dealer should contact Waterford Stanley to arrange a replacement product.

## Incorrect product ordered

This is where the incorrect product has been ordered by the Dealer.

- The Dealer should contact the Waterford Stanley Area Representative and report the error within 48 hrs.
- The Area Representative will complete a Returns Request Form and return to the Waterford Stanley Sales Office.
- The Waterford Stanley Sales Department will raise a collection order and send a copy to the dealer. Please note that a copy of this collection order must be attached to the product that is being returned. Only items which are listed on the collection order are to be returned. All unauthorized returns will be sent back to the customer.
- Waterford Stanley will arrange for collection of the product within 10 Days. The dealer must ensure that all returns are suitably packaged and labeled for return. All items which are not deemed to be suitably packaged and labeled will not be collected and the dealer will be charged for the transport.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- All returns of this nature will be subject to a Carriage & Restocking fee of €/£100 for all cookers and €/£70 for all stoves.

Spare Parts:

- In the case of Spare Parts (items under 30KG) the dealer should contact the Area Representative within 48 hrs. Waterford Stanley will arrange a collection order with DHL.
- The dealer should return the part using the DHL service only.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- All returns of this nature will be subject to a Carriage & Restocking fee of €/£35.

## Product not required by the dealer

This is where the product ordered is no longer required by the Dealer. Please note that this includes products which are cancelled after product has been dispatched. All returns of this nature are subject to Area Representative approval.

- The Dealer should contact the Waterford Stanley Area Representative and report the issue.
- The Area Representative will assess the issue and decide whether or not it is feasible to return the item. If the return is approved, the Area Representative will complete a Returns Request Form and return to the Waterford Stanley Sales Office.
- The Waterford Stanley Sales Department will raise a collection order and send a copy to the dealer. Please note that a copy of this collection order must be attached to the product that is being returned. Only items which are listed on the collection order are to be returned. All unauthorized returns will be sent back to the customer.
- Waterford Stanley will arrange for collection of the product within 10 Days. The dealer must ensure that all returns are suitably packaged and labeled for return. All items which are not deemed to be suitably packaged and labeled will not be collected and the dealer will be charged for the transport.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- All returns of this nature will be subject to a Carriage & Restocking fee of €/£100 for all cookers and €/£70 for all stoves.

## Stanley Returns Policy

### Spare Parts:

- In the case of Spare Parts (items under 30KG) the dealer should contact the Area Representative within 48 hrs. Waterford Stanley will arrange a collection order with DHL.
- The dealer should return the part using the DHL service only.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.
- All returns of this nature will be subject to a Carriage & Restocking fee of €/£35.

### Warranty returns

This is where the product is to be returned in accordance with the Warranty Policy.

- The Dealer should contact the Waterford Stanley Technical Services Team and request collection of the faulty parts or products. A fully comprehensive list of the items to be returned is to be provided to the Technical Services Team at this time. All items which have not been reported to the Technical Services Team will not be collected.
- The Waterford Stanley Customer Service Department will raise a collection order and send a copy to the dealer. Please note that a copy of this collection order must be attached to the product that is being returned. Only items which are listed on the collection order are to be returned. All unauthorized returns will be sent back to the customer.
- Waterford Stanley will arrange for collection of the product within 5 Days. The dealer must ensure that all returns are suitably packaged and labeled for return. All items which are not deemed to be suitably packaged and labeled will not be collected and the dealer will be charged for the transport.
- The product will be inspected on return to Waterford Stanley and credits / charges will be raised accordingly.

### Points to note

Please note the following points:

The Waterford Stanley Sales Team can be contacted in the following way:

Phone: 00 353 51 302 300  
Fax: 00 353 51 302 315  
Post: Waterford Stanley Sales Department,  
Unit 210,  
Waterford Industrial Estate,  
Waterford,  
Ireland.

- Collections will only be made at the dealer's premises.
- Waterford Stanley will arrange for collection of all products within 10 Days. The dealer must ensure that all returns are suitably packaged and labeled with the collections form for return. All items which are not deemed to be suitably packaged and labeled will not be collected and the dealer will be charged for the transport.
- Only items which are listed on the collections order are to be returned. Any unauthorized returns will be sent back to the customer.
- If the failed collection of a return is reported to Waterford Stanley it will be assumed that the dealer wishes to keep the item/s and they will be invoiced accordingly.
- Products which were delivered over 2 years ago cannot be returned.
- All Requests for Product Returns must be accompanied by the corresponding invoice / sales order number.

**HARWORTH HEATING LTD**  
**WWW.OILSTOVES.CO.UK**  
**SALES@OILSTOVES.CO.UK**  
**TEL:01302 742 520**